

## **TECHNICAL SERVICES SPECIALIST**

(Full Time)

*The Municipality of North Cowichan (population 30,000) is located in the beautiful Cowichan Valley on Vancouver Island, between Nanaimo and Victoria. Our communities of Chemainus, Crofton, Maple Bay, and the South End including University Village, are home to a multitude of artistic, cultural and outdoor recreational activities. The Municipality provides a stable and varied work environment, competitive pay and benefits, and is ideally situated on Southern Vancouver Island.*

The North Cowichan Information Services team supports a complex organization with diverse technical requirements. We are looking for a driven, collaborative and results-oriented individual who has a passion for planning, implementing and maintaining secure, reliable and resilient technology solutions.


Reporting to and working closely with the Assistant Manager of Information Services, the Technical Services Specialist shares responsibility for the long-term reliability, resiliency and security of the Municipal technology infrastructure. This is a hands-on role maintaining corporate systems, including but not limited to network and desktop security, physical and logical network (routers, switches, VPNs, Wi-Fi), physical and virtual servers, storage technology and file services, server operating systems, core infrastructure services (authentication, email, backup, PKI), configuration management systems and remote access technology.

The Technical Services Specialist also assists in other service delivery areas (client services and application services) when required due to workload and coverage.

The following qualifications, skills and abilities are desired of the successful candidate:

- A minimum two-year diploma and two (2) years of progressive experience, or five (5) years of proven experience across a broad range of the technologies indicated above.
- A practical understanding of the practices and policies required for Defensible Security (as defined by the Province of British Columbia Chief Information Security Officer).
- Thorough understanding of and recent experience with Microsoft infrastructure technology, including but not limited to Windows Server, Active Directory, Group Policy, File Services, Certificate Services and Virtualization (including high availability configurations).
- Recent experience designing, configuring and maintaining segmented network infrastructure.
- Recent experience maintaining firewall configurations and VPNs.
- Recent experience maintaining wireless networks.
- Recent experience maintaining backup solutions.
- Recent experience maintaining storage area networks.
- Recent experience designing, configuring and maintaining network and service monitoring.
- Experience with application services such as Exchange, SQL Server, SharePoint and SCCM.
- Experience in automating routine tasks with scripting.
- Experience coordinating the work of external consultants.
- Knowledge of the security requirements of the BC Freedom of Information and Protection of Privacy Act.
- The ability to work evenings and weekends as required.

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Candidates being considered will be required to undergo a comprehensive evaluation of skills, qualifications and abilities, and be able to demonstrate their competencies in analytical thinking, planning organizing and coordinating, commitment to personal development, results orientation, teamwork and co-operation, and written and verbal communication. The successful candidate will be required to undergo a police information check and maintain a current British Columbia Class 5 driver's license.

A competitive salary and comprehensive benefit package are offered. This position is excluded from union membership.

Please apply with a cover letter and resume, including specific projects, goals and outcomes that demonstrate how your skills, qualifications and abilities match those required for this position by **4:30 p.m. on Thursday, March 1, 2018**. If you will be sending your application by way of email, PDF format is preferred, and the email must be no larger than 8MB in size.

Please reply to the undersigned, quoting the competition number and position title.

Human Resources Department

[hrapply@northcowichan.ca](mailto:hrapply@northcowichan.ca)

Fax 250.746.3139

*We thank all applicants for their interest. However, only those selected for testing will be contacted.*

