

FULLER LAKE ARENA

Public Skating Programs Resume November 2

We are gradually resuming programs and classes. For details on how to register and the current program guide and schedule visit www.northcowichan.ca/recreation

Pre-registration is required for all programs, and you must reserve your time at least one (1) day in advance.

ONLINE: www.reccowichan.ca

PHONE: 250.246.3811

COVID-19 screening will occur prior to entry. Use of the facility is prohibited to people showing signs of illness. Arrive no more than 10 minutes prior to the start of your program, and leave the facility as quickly as possible following your session, staying no longer than 10 minutes. Follow directional signage throughout the facility. No refunds will be given for your reserved time.

- > The only entrance to the arena is through the main upstairs doors.
- > Patrons must exit the facility through the lower doors marked "Exit".
- > Bring minimal personal items. Your belongings must be under the chair/in the space provided.
- > Bleachers are closed, and spectators are not permitted at this time.
- > Spitting is not permitted in the building, if caught you will be asked to leave immediately.
- > If entering the facility, it is expected that you are attending a program or activity, or completing a transaction at reception. All other persons are asked to remain outside the facility in order to lower occupancy and maintain physical distancing.



Public Skates at Fuller Lake Arena

COVID-19 Safety Guidelines

GENERAL

- All public skates require pre-registration.
- Registration opens 14 days before each session, and closes at 8pm the day before the session. Online registration is preferred: www.RecCowichan.ca
- All participants are expected to follow the direction of staff, and the facility's directional signage.
- Only those people skating can enter the facility. Spectators are not permitted at this time.

ENTERING THE FACILITY

- Masks are mandatory in all common indoor public spaces - exceptions include children under 2 years of age, or persons with underlying medical conditions or disability which inhibits their ability to wear a face covering.
- Participants must enter the building via the main lobby doors and check in with the door greeter before proceeding downstairs.
- Participants may enter the building no more than 10 minutes before the skate session.
- All patrons must be pre-registered for the specific skate time to enter the facility. No exceptions.
- Skates may be put on in designated areas only. Seating is marked with yellow 'distancing diamonds'. Do not move seating from the designated spaces.
- All personal belongings of participants (shoes etc.) must fit under the chair/in the space provided.
- Please bring minimal personal items.
- Skate rentals must be pre-booked at the time of registration.
- Skate Shop staff will hand out skates. To maintain physical distancing from skate shop staff stay on designated floor marking when picking up skates.
- Skate Shop staff will not be collecting shoes. Leave shoes at your seat for the duration of your skate session.

ON THE ICE

- All skaters are responsible for maintaining a minimum 6ft physical distance from others not in their group/family bubble.
- Skate Patrol will be on the ice to remind patrons to physically distance.
- Skaters not following directions from staff may be asked to leave.
- Skating aids for children will not be available at this time.

EXITING THE FACILITY

- At the end of the skate, all participants must exit the ice while maintaining 6ft physical distance.
- Safely place rental skates in the 'Rental Skate Return' bin. Skates will be sanitized before being used again.
- All participants must exit the facility within 10 minutes of the end of the skate session.
- All participants will exit the building via the lower lobby doors.

Skate Lessons at Fuller Lake Arena

COVID-19 Safety Guidelines

ENTERING THE FACILITY

- Masks are mandatory in all common indoor public spaces - exceptions include children under 2 years of age, or persons with underlying medical conditions or disability which inhibits their ability to wear a face covering.
- Participants must enter the building via the main lobby doors and check in with the door greeter before proceeding downstairs.
- Participants may enter the building no more than 10 minutes before the class.
- One parent/caregiver per child can check in and help put skates on.
- Skates may be put on in designated areas only. Seating is marked with yellow 'distancing diamonds'. Do not move seating from the designated spaces.
- All personal belongings of participants must fit under the chair/in the space provided.
- Please bring minimal personal items.

DURING THE LESSON

- Once the lesson starts, all parents/caregivers must leave the building until 5 minutes before class ends.
- Instructors will physically distance themselves and the class from each other. **With the exception of a first aid incident/emergency*
- Instructors can utilize skating aids to help weak skaters on the ice.
- Skating aids will not be shared between participants, and they will be disinfected after use.
- If the instructor has to give first aid to a participant in their class, both instructor and child will wear a disposable mask, unless the first aid incident makes mask wearing not possible.

EXITING THE FACILITY

- At the end of class, parents will re-enter the building via the main doors and proceed downstairs.
- Participants and parents will have 10 minutes to remove skates and leave the facility once the lesson ends.
- It is preferred that questions or concerns are asked via telephone or email, unless the question is time sensitive. Please keep in-person questions brief.
- Exit the facility via the lower lobby doors.