



SNOW & ICE REMOVAL

Frequently Asked Questions

Stay safe!

Do not let children play in snow banks and snow piles. Tunnels carved in the snow cannot be seen by snowplow operators.

What can the public do to ensure their safety and that of other road users?

Please ensure that you:

- Limit your trips to those which are essential during severe driving conditions.
- Drive according to the conditions at the time.
- Ensure your vehicle has the correct equipment to manage the conditions (e.g. snow and ice tires, and chains, if necessary).

When will my road be plowed?

Roadways are cleared on a priority basis, according to the Snow Removal and Ice Control Policy. Sanding and plowing crews are available 24 hours/day and work within the limits of the crew and equipment capability, when the conditions require it.

If a snowplow clears my road and blocks my driveway with snow, can I expect the Municipality to clear my driveway?

Regrettably, the answer is no. To clear all driveways within the Municipality is beyond the scope and resource capability of the Municipality. Various private contractors provide this service. Please consult with the Chamber of Commerce or the local telephone directory for a list of service providers.

When is the best time to clear my driveway and sidewalk?

You are required by Bylaw to remove snow from your sidewalk **within 48 hours** of a snowfall. Please check to see if your homeowner insurance covers you for slip and fall accidents. If possible, wait until the plows have made their passes on your side of the road.

Where should I place my snow?

- All snow should be placed within the confines of your property to avoid conflict with neighbours. Structure your snow at the furthest points away from the areas you wish to keep clear.
- You may find it helpful to dump snow from your driveway to the left (facing your home). This way the snowplow will hit only road snow and will not redeposit your shoveled snow back into your driveway. Please do not deposit ice, snow or debris onto the street.

Is there anything I can do to help?

Wherever possible, please ensure that your vehicles are removed from the street during snow clearing operations. Cars parked on the streets block access for snow clearing equipment, creating potential hazards and time delays.

The Municipality of North Cowichan sincerely thanks all residents for their cooperation and patience.

If you have any question or concerns, please contact the Operations department at 250-746-3106.